

DESIGNEE AUTHORIZATION

Date: 3/11/14

(b)(6) Office of Civil Rights and Civil Liberties
U.S. Department of Homeland Security
Building 410, Mail Stop #0190
Washington D.C. 20528

RE: Our Client(s) : (b)(6)
Claim # : 12-04-ICE-0194
Date of Loss: : 8/24/11

I, (b)(6), the undersigned, am making a claim
against U.S. Department of Homeland Security. I hereby designate (b)(6)
ESQ., to represent me in this matter and to conclude the claim on my behalf.

(b)(6)

(b)(6)

PRINT NAME

SIGNATURE

3/11/14

DATE

↓

AUTHORIZATION FOR RELEASE OF RECORDS

Date of Loss: 8/24/11

TO: (b)(6), Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security
Building 410, Mail Stop # 0190
Washington D.C. 20528

This letter shall serve to authorize you to permit (b)(6) and his agents to review, inspect, copy, and/or photocopy any and all of the following which are in your possession and/or control:

X-Rays; Films; Medical/Hospital Records; Chart Notes; Laboratory Reports; Graphs; Notes; Wage Records; Personnel Records; Psychiatric Records; Psychological Records; Reports of Governmental Entities or Agencies; Traffic Reports; Arrest Reports; Legal Files; and all other documents that are reasonably necessary for the processing of the undersigned's case.

This authorization shall remain valid until the above referenced claim has been resolved and finalized.

Photostatic copies of this authorization shall be considered as valid as the original.

PRINT NAME: (b)(6)

SIGNED: (b)(6) DATED: 3/11/14

DESIGNEE AUTHORIZATION

Date: 3/11/14

(b)(6)

Office ~~of~~ ^{for} Civil Rights and Civil Liberties
U.S. Department of Homeland Security
Building 410, Mail Stop # 0190
Washington D.C. 20528

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Date of Loss: : 8/24/11

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(b)(6)

CLAIMANT NAME

(b)(6)

SIGNATURE

3/11/14

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PRINT NAME: (b)(6)

SIGNED: (b)(6) DATED: 3/11/14

DESIGNEE AUTHORIZATION

Date: 3/11/14

(b)(6)

office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security
Building 410, Mail Stop # 0190
Washington D.C. 20528

RE: Our Client(s) :

(b)(6)

Claim # :

12-04-ICE-0194

Date of Loss: :

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against U.S. Department of Homeland Security. I hereby designate (b)(6)
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(b)(6)

SIGNATURE

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PRINT NAME: (b)(6)

SIGNED: (b)(6) DATED: 3/11/14

DHS/TSA Civil Rights

DHS Complaint History Listing

DHS Matters: Contact-DHS-12-0533 12-04-ICE-0194

Data Object	Date	Event	Field	New Value	Tracking Id	User	Reason
DhsComplaint	2012-07-18 14:54	Update	Allegation	(CR/CL) Civil Rights/Civil Liberty	8517	(b)(6)	User Change
DhsComplaint	2012-07-18 14:54	Update	Days to Process	173	8517		User Change
DhsComplaint	2012-07-13 13:02	Create	Component Referenced	ICE	8517		User Change
DhsComplaint	2012-07-13 13:02	Create	Summary	On January 27, 2012, CRCL received an informal email from DHS. OIG (HC 1205267) regarding a telephone conversation with (b)(6) the victims' lawyer. The victims are: (b)(6)	8517		User Change
DhsComplaint	2012-07-13 13:02	Create	Executive Summary	On January 27, 2012, CRCL received an informal email from DHS. OIG (HC 1205267) regarding a telephone conversation with (b)(6) the victims' lawyer. The victims are: (b)(6)	8517		User Change
DhsComplaint	2012-07-13 13:02	Create	Days to Process	168	8517		User Change
DhsComplaint	2012-07-13 13:02	Create	Date to CRCL	01/27/2012	8517		User Change
DhsComplaint	2012-07-13 13:02	Create	Date to DHS	01/20/2012	8517		User Change
DhsComplaint	2012-07-13 13:02	Create	Date on Correspondence	01/20/2012	8517		User Change
DhsComplaint	2012-07-13	Create	Sender Type	Individual	8517		User Change

	13:02					(b)(6)	
DhsComplaint	2012-07-13 13:02	Create	Method of Receipt	Phone Call	8517		User Change
DhsComplaint	2012-07-13 13:02	Create	Entry Date	07/13/2012	8517		User Change
DhsComplaintAction	2012-07-18 15:42	Create	Action	Awaiting Recommendation	108066		User Change
DhsComplaintAction	2012-07-18 15:42	Create	Action Date	07/18/2012	108066		User Change
DhsComplaintAction	2012-07-18 15:42	Create	Action	IG Declines/Back from IG	108065		User Change
DhsComplaintAction	2012-07-18 15:42	Create	Action Date	07/18/2012	108065		User Change
DhsComplaintAction	2012-07-18 15:42	Create	Document	12-04-ICE-0194 (OIG Response 7.18.2012).pdf	108065		User Change
DhsComplaintAction	2012-07-18 15:28	Create	Action	Acknowledgement Letter Sent	108061		User Change
DhsComplaintAction	2012-07-18 15:28	Create	Action Date	07/18/2012	108061		User Change
DhsComplaintAction	2012-07-18 15:28	Create	Document	1.27.2012 12-04-ICE-0194.pdf	108061		User Change
DhsComplaintAction	2012-07-18 14:52	Create	Action	Sent to IG	108049		User Change
DhsComplaintAction	2012-07-18 14:52	Create	Action Date	07/18/2012	108049		User Change
DhsComplaintAction	2012-07-18 14:52	Create	Action	Open a Complaint	108048		User Change
DhsComplaintAction	2012-07-18 14:52	Create	Action Date	07/18/2012	108048		User Change
DhsComplaintAction	2012-07-18 14:52	Create	Comments	Per Director Jeffery Blumberg, open this matter as a short form complaint, (b)(5),(b)(6)	108048		User Change
DhsComplaintAction	2014-03-14 10:46	Create	Document	12-04-ICE-0194 Close Memo.pdf	112738		User Change
DhsComplaintAction	2014-03-14	Create	Internal	comment will be	112738		User

	10:46		Summary	added		(b)(6)	Change.
DhsComplaintAction	2014-03-14 10:46	Create	Action Date	03/14/2014	112738		User Change.
DhsComplaintAction	2014-03-14 10:46	Create	Action	Closed - Short Form/No Further Action	112738		User Change
DhsComplaintAction	2014-03-14 10:46	Create	Reporting Summary	comment will be added	112738		User Change
DhsComplaintAction	2012-09-13 13:11	Create	Action	Short Form	108299		User Change.
DhsComplaintAction	2012-09-13 13:11	Create	Action Date	09/13/2012	108299		User Change.
DhsComplaintAction	2012-07-19 15:10	Create	Primary Assignment	(b)(6)	108073		User Change.
DhsComplaintAction	2012-07-19 15:10	Create	Action	Back from Officer	108073		User Change.
DhsComplaintAction	2012-07-19 15:10	Create	Action Date	07/19/2012	108073		User Change.
DhsComplaintAction	2012-07-19 15:10	Create	Comments	Per Director Jeffery Blumberg, open this matter as a short form complaint. (b)(5),(b)(6)	108073		User Change
DhsComplaintAction	2014-03-14 14:16	Update	Internal Summary	On January 20, 2012, CRCL received a complaint from (b)(6) forwarded by DHS Inspector General. (b)(6) represents (b)(6) (b)(6) allege that on August 24, 201.	112738		User Change.
DhsComplaintAction	2014-03-14	Update	Reporting Summary	On January 20, 2012, CRCL received a complaint from (b)(6) forwarded by DHS Inspector General. Mr. (b)(6) represents (b)(6) (b)(6)	112738		User Change

	14:16			(b)(6)		(b)(6)
				allege that on August 24, 201.		
DhsComplaintDocument	2012-07-13 13:04	Create	Dateentered	07/13/2012	87293	User Change.
DhsComplaintDocument	2012-07-13 13:04	Create	Document Type	Incoming Letter	87293	User Change.
DhsComplaintDocument	2012-07-13 13:04	Create	Comments	complaint	87293	User Change.
DhsComplaintDocument	2012-07-13 13:04	Create	Foreign Language	No	87293	User Change.
DhsComplaintDocument	2012-07-13 13:04	Create	Document 1	1 27 2012 (b)(6) pdf	87293	User Change.
DhsComplaintDocument	2014-03-14 10:49	Create	Dateentered	03/14/2014	93749	User Change.
DhsComplaintDocument	2014-03-14 10:49	Create	Foreign Language	No	93749	User Change.
DhsComplaintDocument	2014-03-14 10:49	Create	Document 1	12-04-ICE-0194 7.pdf	93749	User Change.
DhsComplaintDocument	2014-03-14 10:49	Create	Document Type	Closed Letter	93749	User Change.
DhsComplaintDocument	2014-03-14 10:48	Create	Document 4	12-04-ICE-0194 4.pdf	93748	User Change.
DhsComplaintDocument	2014-03-14 10:48	Create	Dateentered	03/14/2014	93748	User Change.
DhsComplaintDocument	2014-03-14 10:48	Create	Foreign Language	No	93748	User Change.
DhsComplaintDocument	2014-03-14 10:48	Create	Document 5	12-04-ICE-0194 6.pdf	93748	User Change.
DhsComplaintDocument	2014-03-14 10:48	Create	Document 1	12-04-ICE-0194 Close Letter 1.pdf	93748	User Change.
DhsComplaintDocument	2014-03-14 10:48	Create	Document 3	12-04-ICE-0194 3.pdf	93748	User Change.
DhsComplaintDocument	2014-03-14 10:48	Create	Document 2	12-04-ICE-0194 2.pdf	93748	User Change.
DhsComplaintDocument	2014-03-14 10:48	Create	Document Type	Closed Letter	93748	User Change.
DhsComplaintDocument	2012-07-19	Delete			87384	User Change.

	09:42					(b)(6)	
DhsComplaintDocument	2012-07-19 09:42	Create	Dateentered	07/19/2012	87384		User Change
DhsComplaintDocument	2012-07-19 09:42	Create	Document Type	Incoming Letter	87384		User Change
DhsComplaintDocument	2012-07-19 09:42	Create	Comments	OIG declines	87384		User Change
DhsComplaintDocument	2012-07-19 09:42	Create	Foreign Language	No	87384		User Change
DhsComplaintDocument	2012-07-19 09:42	Create	Document 1	Complaint Number 12-04-ICE-0194 is back from IG.pdf	87384		User Change
DhsComplaintDocument	2014-03-11 17:11	Create	Dateentered	03/11/2014	93707		User Change
DhsComplaintDocument	2014-03-11 17:11	Create	Foreign Language	No	93707		User Change
DhsComplaintDocument	2014-03-11 17:11	Create	Document 1	CASE# 12-04-ICE-1094 (b)(6) et al. Signed Authorizations.msg	93707		User Change
DhsComplaintDocument	2014-03-11 17:11	Create	Document 2	Signed Authorizations form for (b)(6) et al .pdf	93707		User Change
DhsComplaintDocument	2014-03-11 17:11	Create	Document Type	Miscellaneous Material/Other	93707		User Change
DhsComplaintDocument	2014-03-11 17:11	Create	Comments	signed letters authorizing release of information received from attorney.	93707		User Change
DhsComplaintDocument	2012-09-13 13:14	Create	Document Type	Miscellaneous Material/Other	87765		User Change
DhsComplaintDocument	2012-09-13 13:14	Create	Comments	On July 24, 2012, OPR provided a copy of this ICE Homeland Security Investigations, Significant Incident Report.	87765		User Change
DhsComplaintDocument	2012-09-13 13:14	Create	Dateentered	09/13/2012	87765		User Change
DhsComplaintDocument	2012-09-13 13:14	Create	Foreign Language	No	87765		User Change
DhsComplaintDocument	2012-09-13 13:14	Create	Document 1	2662SIR.PDF	87765		User Change
DhsComplaintIssue	2012-07-13 13:06	Create	Redirect to Subject	No	13759		User Change

DhsComplaintIssue	2012-07-13 13:06	Create	State	California - CA	13759	(b)(6)	User Change
DhsComplaintIssue	2012-07-13 13:06	Create	Ongoing	No	13759		User Change
DhsComplaintIssue	2012-07-13 13:06	Create	Incident Location Type	Residence	13759		User Change
DhsComplaintIssue	2012-07-13 13:06	Create	Primary Issue	Yes	13759		User Change
DhsComplaintIssue	2012-07-13 13:06	Create	(b)(5)	(b)(5)	13759		User Change
DhsComplaintIssue	2012-07-13 13:06	Create	Situation	DHS law enforcement activity	13759		User Change
DhsComplaintPartiesInvolved	2012-07-13 13:05	Create	First Name	(b)(6)	23288		User Change
DhsComplaintPartiesInvolved	2012-07-13 13:05	Create	Contact Type	On Behalf Of	23288		User Change
DhsComplaintPartiesInvolved	2012-07-13 13:05	Create	Comments	Attorney on behalf of the complainants	23288		User Change
DhsComplaintPartiesInvolved	2012-07-13 13:05	Create	Last Name	(b)(6)	23288		User Change

From: CRCL_DHSOIGHotline
To: (b)(6)
Cc:
Subject: RE: CRCL Complaint Number 12-05-ICE-0160
Date: Tuesday, June 26, 2012 1:29:55 PM

Office of Inspector General

U.S. Department of Homeland Security



**Homeland
Security**

The below information has been reviewed and is returned for whatever administrative action or inquiry you consider appropriate. Should any administrative or personnel action result from your response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that information before any additional investigative steps are taken.

From: (b)(6) [HQ.DHS.GOV]
Sent: Friday, June 22, 2012 12:45 PM
To: CRCL_DHSOIGHotline
Cc: (b)(6)
Subject: CRCL Complaint Number 12-05-ICE-0160

DHS OIG,

Summary of a new complaint for your review:

On February 29 2012, CRCL received correspondence from Mrs. (b)(6). On September 28, 2011, Mrs. (b)(6) alleges her Fourth Amendment rights were violated when a police officer from Frederick County Sheriff's department and three unidentified ICE agents entered Mrs. (b)(6) home in Frederick, Maryland and conducted an unreasonable search. Prior to their entrance, they handcuffed and held Mrs. (b)(6) outside of her home while the agents searched the basement. The ICE agents claimed they were looking for Mr. (b)(6) her husband, in regards to the misuse of his identity by (b)(6). However, he was not home and after a phone conversation with him, the ICE agents continued their search of the upper half of the premises. Mrs. (b)(6) had even presented the agents with her and her husband's passports to prove their American citizenship. The ICE agents did not find anything and left the premises after conducting the search. Mrs. (b)(6) is now represented by (b)(6) from Casa de Maryland.

Thank you.

(b)(6)

Office for Civil Rights and Civil Liberties
Department of Homeland Security

202-357-(b)(6)

(b)(6)@hq.dhs.gov

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21



**Homeland
Security**

June 22, 2012

(b)(6)

Hyattsville, MD 20783

(b)(6)@casamd.org

Re: Complaint No. 12-05-ICE-0160

Dear Ms. (b)(6)

The Department of Homeland Security's Office for Civil Rights and Civil Liberties (CRCL) received your client, Mrs. (b)(6) written complaint on February 29, 2012. Thank you for contacting us with your concerns. CRCL reviews and assesses information concerning abuses of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion, by employees and officials of the Department of Homeland Security (DHS).

The issues you raise are very important to us, and we would like to inform you how your complaint will be processed by CRCL. Initially, we will send your complaint to the DHS Office of the Inspector General for review. If the Inspector General declines to accept the complaint, it will be returned to CRCL for an appropriate response. Once CRCL opens a formal complaint, either we or the appropriate DHS component will conduct an investigation into your concerns. CRCL may contact you during the course of investigation of your complaint. We will ultimately notify you of the outcome.

Please be advised that our complaint process does not provide individuals with legal or procedural rights or remedies. Accordingly, CRCL is not able to obtain any legal remedies or damages on your behalf. Instead, we use complaints like yours to find and address problems in DHS policy and its implementation. If you believe your rights have been violated, you may wish to consult an attorney. There may be time limitations that govern how quickly you need to act to protect your interests.

If you have not already done so, please provide CRCL with your complete contact information, including a phone number, email, and mailing address if available. You may contact CRCL by email at crcl@hq.dhs.gov, by facsimile at 202-401-4708, or by mail at the following address:

Department of Homeland Security
Office for Civil Rights and Civil Liberties
Compliance Branch
245 Murray Lane, SW
Building 410, Mail Stop 0190
Washington, DC 20528

For additional information about CRCL's roles and responsibilities, please visit our website at <http://www.dhs.gov/crcl>.

If you are filing a complaint on behalf of an individual, please provide CRCL with the express written consent of the individual if you would like to be informed about the resolution of this complaint, if you have not already done so. When communicating with CRCL about this matter, please include the complaint number noted at the top of this letter.

Please note that Federal law forbids retaliation or reprisal by any Federal employee against a person who makes a complaint or discloses information to CRCL. 42 U.S.C. § 2000ee-1(e). If you believe that you or someone else is a victim of such a reprisal, please contact us immediately.

Thank you again for contacting the Office for Civil Rights and Civil Liberties. Communications like yours are essential to our ability to carry out our role of supporting the Department's mission to secure the nation while preserving individual liberty, fairness, and equality under the law. We look forward to working with you to address your concerns. If you have questions, please contact CRCL either in writing or by phone at 866-644-8360, 866-644-8361 (TTY).

Sincerely,



Jeffrey S. Blumberg
Director, Compliance Branch
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

Privacy Act Statement

Authority: 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1 authorizes the collection of this information.

Purpose: The Department of Homeland Security (DHS) will use this information to review and investigate complaints and information from the public about possible violations of civil rights and/or civil liberties relating to DHS employees, programs, or activities.

Routine Uses: This information may be disclosed to and used by personnel and contractors within DHS who have a need to know the information in order to review your complaint. The DHS Office for Civil Rights and Civil Liberties (CRCL) may also share your information, as necessary, with appropriate government agencies outside of DHS or with non-government entities to address your complaint, or pursuant to its published Department of Homeland Security/ALL-029 Civil Rights and Civil Liberties Records System of Records.

Disclosure: Furnishing this information to CRCL is voluntary; however, failure to furnish the requested information may delay or prevent CRCL from adequately reviewing and investigating your complaint. If necessary, CRCL may also request additional information from you in order to determine the appropriate manner to address your concerns.

To learn more about the Privacy Act, go to www.dhs.gov/privacy.



Department of Homeland Security (DHS)
Office for Civil Rights and Civil Liberties

Civil Rights Complaint

Fillable Version (last modified 3/15/2011)

The purpose of this form is to assist you in filing a civil rights/civil liberties complaint with the Department of Homeland Security (DHS) Office for Civil Rights and Civil Liberties (CRCL) regarding DHS programs and activities. This form is not intended to be used for complaints about employment with DHS. You are not required to use this form to file a complaint; a letter with the same information is sufficient. However, if you file a complaint by letter, you should include the same information that is requested in the form.

CRCL Mission:

The DHS Office for Civil Rights and Civil Liberties (CRCL) supports the Department as it secures the nation while preserving individual liberty, fairness, and equality under the law. We investigate claims of civil rights and civil liberties abuses, to help DHS improve protections and programs.

Do you have a DHS civil rights or civil liberties complaint? If you believe that DHS personnel or a DHS program or activity has violated your rights, we want to hear from you. Fill out this form, or write us an email or letter.

In connection with a DHS program, activity, or policy, have you experienced:

- Discrimination based on your race, ethnicity, national origin (including language proficiency), religion, gender, or disability? (Note: do not use this form to make a complaint about employment discrimination; see www.dhs.gov/eeo.)
- Denial of meaningful access to DHS or DHS-supported programs, activities, or services due to limited English proficiency?
- Violation of your rights while in immigration detention or as a subject of immigration enforcement?
- Discrimination or inappropriate questioning related to entry into the United States?
- Violation of your right to due process, such as your right to timely notice of charges or access to your lawyer?
- Violation of the Violence Against Women Act's confidentiality requirements?
- Physical abuse or any other type of abuse inflicted upon you?
- Any other civil rights or civil liberties violation related to a DHS program or activity?

Notes on Confidentiality and Anonymity:

- A) You may remain anonymous by not filling in your name, below. However, CRCL may not be able to investigate your complaint unless you provide enough information to conduct an investigation.
- B) Disclosure of the information you provide, including your identity, is on a "need-to-know" basis, and is discussed in the Privacy Statement at the end of this document. **IF YOU CHECK THE BOX BELOW, WE WILL NOT DISCLOSE YOUR IDENTITY TO OTHER OFFICES, IN OR OUT OF DHS (unless it is necessary for investigation of criminal misconduct).** Note, however, that this will in many situations make it very difficult or impossible, practically speaking, for us to investigate the allegations you raise.
☐ I do NOT want CRCL to disclose my name to other offices, and understand this decision will often make it impossible for an investigation to take place.
- C) Reprisal against complainants to CRCL is unlawful; if you feel you have been a victim of reprisal, CALL US. 1-866-644-8360.

Office for Civil Rights & Civil Liberties

FEB 29 2012

Complaint Information

If you don't speak/write English, CRCL has access to interpreters and can talk to you in any language.

① Information about the person who experienced the civil rights/civil liberties violation
(fill in what you can)

Name: (b)(6) (b)(6)

Phone #: Cell: 240 (b)(6) Home: Work:

Please note that we may contact you at the provided numbers.

Mailing Address: (b)(6) Frederick, MD 21703

Date of Birth: (b)(6) Email (optional):

Alien Registration #. (if you have one and it's available):

☐ Check here if you are in detention now.

Which facility? Facility name Facility address

☒ Check here if you are represented by an attorney in this matter. If so please provide the attorney's name and contact information (b)(6) @casamd.org

② Are you filling in this complaint form on behalf of another individual? If yes, please provide your information.

Name: n/a First Last Job title

Organization (if any):

Phone #: Cell: Home: Work:

Mailing Address: PO Box or Street address City State Zip

③ What happened? Describe your complaint. Give as much detail about your experience as possible.

I wish to complain about the conduct of three ICE agents and an officer from the office of the Frederick County Sheriff who used force and intimidation to conduct an illegal search of my home.

On the morning of September 28, 2011, at about 6:45, I was in my home busy readying my children for school when I heard my doorbell ring repeatedly. I looked out the window and saw that a white van was parked in front, on the other side of our cul-de-sac and about a block away there was a police car (Frederick County Sheriff's police). I opened the door to find a police agent who was then immediately joined by three other agents wearing jackets that read: "ICE."

see continuation page

Continue on an additional page, if needed.

When did this happen? If ongoing, please indicate when the problem began.

(If it happened on more than one date, list all dates):

September 28, 2011, at about 6:45 am

Where did this happen?

Place (for example, name the detention facility, airport, other): my home: (b)(6) Frederick
City: Frederick State or Country: MD

④ Who treated you unfairly?

An employee, contractor, or officer of (check as many as apply):

- | | |
|--|---|
| ☒ Citizenship and Immigration Services (USCIS) | ☐ Not sure which DHS office |
| ☐ Customs and Border Protection (CBP)* | ☐ Non-DHS employee working under the authority of DHS (e.g., 287g officer) |
| ☐ Customs Officer | specify: _____ |
| ☐ Border Patrol Agent | |
| ☐ Federal Emergency Management Agency (FEMA) | |
| ☐ Immigration and Customs Enforcement (ICE) | |
| ☐ Secret Service (USSS) | |
| ☐ Transportation Security Administration (TSA)* | |
| ☐ U.S. Coast Guard (USCG) | |
| ☐ Other DHS program (specify): | |

Frederick County Police

*If your complaint is about an incident at an airport, train station, or border crossing, you may also file a complaint with the Department of Homeland Security's Traveler Redress Inquiry Program (TRIP). TRIP and this Office will review your complaint together, resulting in a faster response. Go to: www.dhs.gov/trip.

⑤ List anyone else who may have seen or heard what happened.

(If you do not know their names, provide whatever details you can)

Names (or other information, e.g., agency): (b)(6) my husband

Mailing Address: (b)(6) Frederick, MD 21703

Phone No.: 240 (b)(6) Email: _____

Names (or other information, e.g., agency): _____

Mailing Address: _____

Phone No.: _____ Email: _____

Continue on an additional page, if needed.

- ⑥ **Have you contacted any other DHS component or other federal, state, or local government agency or court about this complaint?**

☐ **Yes:** Agency/Office/Court _____

Date: _____

☒ **No**

If so, has anyone responded to your complaint?

☐ **Yes** ☐ **No**

If Yes, describe what has been done to respond to your complaint:

Continue on an additional page, if needed.

- ⑦ **Is there any other information you want us to know about or consider?**

Continue on an additional page, if needed.

- ⑧ If you are not proficient in English, please indicate the language in which you prefer we communicate with you.
-

- ⑨ If you have problems understanding this form or any other question, contact CRCL:

E-mail: crcl@dhs.gov

Phone: Local: 202-401-1474 or

Toll Free: 866-644-8360

TTY: Local TTY: 202-401-0470

Toll Free TTY: 866-644-8361

Fax: 202-401-4708

By U.S. Postal Service:

Department of Homeland Security

CRCL/Compliance Branch

245 Murray Lane, SW

Building 410, Mail Stop #0190

Washington, DC 20528

Note: Because of security measures, it can take up to 4 weeks for us to receive U.S. mail.

- ⑩ To submit this form by email, please save, attach, and send to crcl@dhs.gov. Please attach or send all information that supports your complaint, such as documents, photos, medical records, grievances, or witness statements.

Submit copies, not originals; put your name and the date of this complaint on each document. (Fax to: 202-401-4708, or email scans of your documents to crcl@dhs.gov, or mail to the address listed above.)

Keep a copy of this complaint for your records.

Privacy Act Statement

Under 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, the Office for Civil Rights and Civil Liberties (CRCL) is authorized to investigate complaints and information from the public about possible violations of civil rights or civil liberties related to DHS employees, programs, or activities. A federal law, called the Privacy Act, says we must explain how we protect your information while processing your complaint.

If your complaint is more appropriately handled by a different federal office, we will refer it to that office. In order to investigate your complaint, CRCL will disclose the information regarding your complaint to other appropriate DHS offices, including the Office of the Inspector General. CRCL may also disclose certain information from your complaint if we are required by law to do so or if there is no privacy impact. For example, we send reports to Congress every three months about complaints submitted by the public. Those reports describe the **types** of complaints, and **do not include personal information**. To read our past reports, go to www.dhs.gov/crcl.

To learn more about the Privacy Act go to the Federal Information Center, www.pueblo.gsa.gov.

You may use the following pages to include additional information about your complaint if needed. Please specify which number(s) above you are continuing.

Continue on this page, if needed.

The police officer asked for my husband and I told him he was not home. He demanded to know where my husband was and how many people lived in my house. I told him that my family lives in my home and that my husband was not home. He said he knew I was lying, that my husband was home because his car was outside and that he knew I had "too many people" in my home. One of the ICE agents said they had to see how many people live in my house because it is "illegal to have too many people living here." I told them that, "this is my property" and asked if they had a warrant to enter. They said "no," but still insisted I had to let them in.

The police officer asked if I have "papers." I told him am a citizen of that United States. He insisted I had to show him proof of that. Thinking that if I showed him my passport they would leave, I asked him to wait. I closed the door and went upstairs to get my passport. When I came back and showed it to the officers they insisted again that they needed to come inside.

I did not want the officers to come inside because of my children, (b)(6) who are 11, 10 and 8 respectively. They are very impressionable. In particular, my daughter (b)(6) is very afraid of police. I told the officers I was busy readying my children for school y that I did not want them to feel traumatized.

But the police officer and the ICE agents continued to pressure me to let them in. One of the ICE agents told me I should cooperate because I could be arrested for what I was doing. I responded: "I don't see why you can arrest me, I am in my home and I have done nothing wrong." Then the police officer pulled me outside. He pulled my arms behind my back and handcuffed me. He ushered me over to the side of the house beside the garage door and told me to stay there.

I begged and insisted that he release me so I could take care of my children; saying that I needed to feed breakfast to my son; that he would be late to school; that the children would be frightened. My neighbor came out of her house and the police officer went over to her and asked her to watch over me. I understand she told him she could not because she was busy.

An ICE officer remained with me while the others went around to the back of the house. They pounded on the back door and when my cousin, who was down in the basement opened the door, they pushed their way inside. They went through everything downstairs including the closets and the bathroom. Then they came upstairs bringing my cousin with them and they went through everything on the main floor. Then they brought me inside, still handcuffed. I said I wanted to call my husband. Since there was no phone on the main floor they removed the handcuffs so I could get the phone, upstairs. One of the officers went with me. I came downstairs with the phone and called my husband. An officer asked to speak to him. I heard the officer say to my husband that I had given them permission to come inside, that they were looking for him, that someone else was using his identity and, finally, that they were looking for (b)(6). Then one of the agents told me to get my husband's papers. I went upstairs to get my husband's passport and one of them followed me. After reviewing the passport they still insisted upon searching the rest of the house. So they let themselves upstairs, into all our bedrooms, including the one where my daughter was sleeping and went through all our things.

I was still on the phone with my husband when the officers came back downstairs. One of them asked to speak to him. I heard him say they would leave because they didn't find anything. Then as I took back the phone they made their way out of the house.

I live on a very quiet street, so I know the police vehicles, and my detention in front of me home was a source of bad attention for the neighborhood. My children were humiliated and traumatized. This entire ordeal was extremely damaging and humiliating for all of us.

Continue on this page, if needed.

G-28, Notice of Entry of Appearance as Attorney or Accredited Representative

Department of Homeland Security

Part 1. Notice of Appearance as Attorney or Accredited Representative

A. This appearance is in regard to immigration matters before:

- ☒ USCIS - List the form number(s): CRCL Complaint ☐ CBP - List the specific matter in which appearance is entered:
- ☐ ICE - List the specific matter in which appearance is entered: Complaint about Civil Rights Violation

B. I hereby enter my appearance as attorney or accredited representative at the request of:

List Petitioner, Applicant, or Respondent. **NOTE:** Provide the mailing address of Petitioner, Applicant, or Respondent being represented, and not the address of the attorney or accredited representative, except when filed under VAWA.

Principal Petitioner, Applicant, or Respondent				A Number or Receipt Number, if any	☐ Petitioner ☐ Applicant ☐ Respondent
Name: Last	First	Middle			
(b)(6)					
Address: Street Number and Street Name		Apt. No.	City	State	Zip Code
(b)(6)			Frederick	MD	21703

Pursuant to the Privacy Act of 1974 and DHS policy, I hereby consent to the disclosure to the named Attorney or Accredited Representative of any record pertaining to me that appears in any system of records of USCIS, USCBP, or USICE.

Signature of Petitioner, Applicant, or Respondent

Date

X (b)(6) 1-8-12

Part 2. Information about Attorney or Accredited Representative (Check applicable item(s) below)

- A. ☒ I am an attorney and a member in good standing of the bar of the highest court(s) of the following State(s), possession(s), territory(ies), commonwealth(s), or the District of Columbia: DC Court of Appeals
- I am not ☒ or ☐ am subject to any order of any court or administrative agency disbarring, suspending, enjoining, restraining, or otherwise restricting me in the practice of law (If you are subject to any order(s), explain fully on reverse side).
- B. ☐ I am an accredited representative of the following qualified non-profit religious, charitable, social service, or similar organization established in the United States, so recognized by the Department of Justice, Board of Immigration Appeals pursuant to 8 CFR 1292.2. Provide name of organization and expiration date of accreditation:
- C. ☐ I am associated with _____
- The attorney or accredited representative of record previously filed Form G-28 in this case, and my appearance as an attorney or accredited representative is at his or her request (If you check this item, also complete item A or B above in Part 2, whichever is appropriate).

Part 3. Name and Signature of Attorney or Accredited Representative

I have read and understand the regulations and conditions contained in 8 CFR 103.2 and 292 governing appearances and representation before the Department of Homeland Security. I declare under penalty of perjury under the laws of the United States that the information I have provided on this form is true and correct.

Name of Attorney or Accredited Representative	Attorney Bar Number(s), if any
(b)(6)	(b)(6)
Signature of Attorney or Accredited Representative	Date
(b)(6)	1-26-2012
Accredited Representative (Street Number and Street Name, Suite No., City, State, Zip Code)	
20783	
Any (Include area code)	E-Mail Address, if any
(b)(6)	(b)(6)@casamd.org

Form G-28 (Rev. 04/22/09)N



Homeland
Security

March 19, 2014

(b)(6)

CASA de Maryland, Inc.
8151 15th Avenue
Langley Park, MD 20783

(b)(6)

@casamd.org

Re: Complaint No. 12-05-ICE-0160, (b)(6)

Dear Ms. (b)(6)

On February 29, 2012, the Department of Homeland Security's (DHS) Office for Civil Rights and Civil Liberties (CRCL) received your complaint on behalf Ms. (b)(6) alleging that Immigration and Customs Enforcement (ICE) officers violated her civil rights and civil liberties during an enforcement operation at her home. ...

Under 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, CRCL has the responsibility to review and assess complaints against DHS employees and officials concerning violations of civil rights and civil liberties. To conduct its investigation, CRCL interviewed Ms. (b)(6) and requested information from ICE pertaining to the enforcement operation in question. ...

After reviewing the documents, CRCL believes that work conducted by this Office on other cases is relevant to this complaint. CRCL has made policy recommendations to ICE that would address the concerns raised by Ms. (b)(6) in relation to entry without consent. CRCL will continue to work with ICE on these recommendations, and as such, is closing this complaint. ...

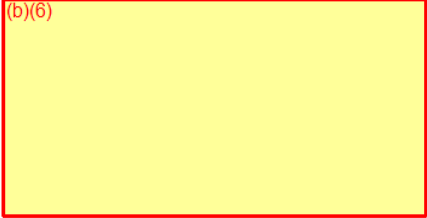
We thank you for this complaint and understand the significance of this issue. Inquiries like this help DHS meet its obligation to protect civil rights and civil liberties. ...

Protected by Attorney-Client and Deliberative Process Privileges

If you have additional information or allegations regarding inappropriate treatment by DHS officials, please do not hesitate to provide it.

Sincerely,

(b)(6)



Acting Deputy Director, Compliance Branch
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

Protected by Attorney-Client and Deliberative Process Privileges

From: (b)(6)@hq.dhs.gov]
Sent: Tuesday, July 23, 2013 1:06 PM
To: (b)(6),(b)(7)(C) ERO CRCL
Cc:
Subject: RE: Subject: CRCL Complaint No. 12-05-ICE-0160 – Short Form Complaint

Hi (b)(6),(b)(7)(C)

I just want to check on the status of this document request. Are you still talking the case over with OPR?

Thanks!

(b)(6)

Legal Intern

Office for Civil Rights & Civil Liberties

Department of Homeland Security

Phone: (202) 357-(b)(6)

(b)(6)@hq.dhs.gov

From: (b)(6),(b)(7)(C)
Sent: Thursday, July 04, 2013 12:10 PM
To: (b)(6)
Cc: ERO CRCL
Subject: RE: Subject: CRCL Complaint No. 12-05-ICE-0160 – Short Form Complaint

Hi (b)(6)

Once I discuss this complaint with the ICE Office of Professional Responsibility we will get back to you.

Thanks and enjoy the holiday.

(b)(6),(b)(7)(C)

(A)Chief, Information Disclosure
U.S. Immigration and Customs Enforcement
HQ Office of Enforcement and Removal Operations
500 12th Street SW, Suite 2194
Washington, DC 20536
202- (b)(6),(b)(7)(C) (O)
202- (b)(6),(b)(7)(C) (M)
EROInformationDisclosure@ICE.DHS.GOV

-----Original Message-----

From: (b)(6) [redacted]@hq.dhs.gov]
Sent: Wednesday, July 03, 2013 03:21 PM Eastern Standard Time
To: (b)(6),(b)(7)(C) [redacted]
Cc: [redacted]
Subject: Subject: CRCL Complaint No. 12-05-ICE-0160 – Short Form Complaint

Good Afternoon –

The Office for Civil Rights and Civil Liberties (CRCL) received the attached complaint regarding an alleged impermissible search of Frederick County, Maryland resident (b)(6) [redacted] house. Ms. (b)(6) [redacted] alleges that ICE agents and one police officer entered her property on September 28, 2011, handcuffed her, removed her from her house, and performed an illegal search of the home.

CRCL has opened this complaint as a Short Form. As part of our investigation, I may want to speak to the complainant, ICE agents currently, or formerly, working in Frederick County, Maryland, and police officers within the Frederick County Sheriff's Department to discuss the complaint. Would you please send me a POC who can help arrange any interviews?

I also request the following documents or information:

(b)(5),(b)(6)

I would appreciate receiving the documents and information by COB Friday, July 19, 2013. Please advise if any documents or information do not exist or are not available.

Thank you for your assistance with this request and please let me know if you have any questions.

(b)(6)

Legal Intern

Office for Civil Rights & Civil Liberties

Department of Homeland Security

Phone: (202) 357-(b)(6)

(b)(6)@hq.dhs.gov

Sender:	ERO CRCL <EROCRCL@ice.dhs.gov>
Recipient:	(b)(6) </O=DHS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=(b)(6) dhshq.dhs.gov>"; (b)(6) </O=DHS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=(b)(6) (b)(6),(b)(7)(C) </O=DHS/OU=EXCHANGE ADMINISTRATIVE GROUP

	(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=(b)(6),(b)(7)(C) dhs.gov>; (b)(6),(b)(7)(C) </O=DHS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=(b)(6),(b)(7) dhs.gov>; "ERO CRCL <EROCRCL@ice.dhs.gov>"
Sent Date:	2013/07/26 08:48:05
Delivered Date:	2013/07/26 08:48:30

Generator: Microsoft Word 14 (filtered medium)



Homeland Security

To: (b)(6)
From: (b)(6)
Date: March 19, 2014
Complaint Number: 12-05-ICE-0160
Complainant Name(A#): (b)(6)

Finding(s) for Closure without Recommendations - (check all that apply):

(b)(5)

Reason for Closing:

On February 29, 2012, CRCL received a complaint from (b)(6) an attorney at Casa de Maryland, on behalf of Ms. (b)(6) a U.S. citizen. Ms. (b)(6) alleged that her Fourth Amendment rights were violated when a police officer from the Frederick County Sheriff's Office and three ICE agents attempted an enforcement operation at her home on February 28, 2011. She stated that when the officers did not receive consent to enter, they handcuffed her and held her outside while they entered and searched the house. She said the officers were looking for Mr. (b)(6) her husband, who is also a U.S. citizen. Mr. (b)(6) was not at home and Ms. (b)(6) produced both of their U.S. passports demonstrating citizenship. While inside the home, the officers allowed Ms. (b)(6) to call her husband who informed them that he has been mistaken for his cousin, (b)(6) in the past. He further stated that he has had minimal contact with (b)(6) who he believes left the U.S. in 2010.

(b)(5),(b)(6)

Protected by the Deliberative Process Privilege.

(b)(5),(b)(6)

Special Circumstances

Recommend Office of General Counsel (OGC) Review (Y/N)

If Yes- provide a brief explanation

Suggested Closure Method(s) (check all that apply):

(b)(5)

Supporting Documents Attached:

For Completion by Reviewer:

Closure Recommendation Accepted X

Not Accepted ☐

(b)(6)

Protected by the Deliberative Process Privilege

DHS/TSA Civil Rights

DHS Complaint History Listing

DHS Matters: Contact-DHS-12-0406 12-05-ICE-0160 (b)(6)

Data Object	Date	Event	Field	New Value	Tracking Id	User	Reason
DhsComplaint	2012-06-15 13:08	Update	Executive Summary	On February 29 2012, CRCL received correspondence from Mrs. (b)(6) On September 28, 2011, Mrs. (b)(6) alleges her Fourth Amendment rights were violated when a police officer from Frederick County Sheriff's department and three unidentifi	8390	(b)(6)	User Change
DhsComplaint	2012-06-15 13:08	Update	Summary	On February 29 2012, CRCL received correspondence from Mrs. (b)(6) On September 28, 2011, Mrs. (b)(6) alleges her Fourth Amendment rights were violated when a police officer from Frederick County Sheriff's department and three unidentifi	8390		User Change
DhsComplaint	2012-06-15 10:20	Create	Component Referenced	ICE	8390		User Change
DhsComplaint	2012-06-15 10:20	Create	Summary	On February 29 2012, CRCL received a correspondence from Mrs. (b)(6) On September 28, 2011, Mrs. (b)(6) alleges her Fourth Amendment rights were violated when a police officer from Frederick County Sheriff's department and three unidenti	8390		User Change
DhsComplaint	2012-06-15 10:20	Create	Executive Summary	On February 29 2012, CRCL received a correspondence from Mrs. (b)(6) On September 28, 2011, Mrs. (b)(6) alleges her Fourth Amendment rights were violated when a police officer from Frederick County Sheriff's department and three unidenti	8390		User Change
DhsComplaint	2012-06-15	Create	Allegation	(CR/CL) Civil	8390		User

	10:20			Rights/Civil Liberty		(b)(6)	Change
DhsComplaint	2012-06-15 10:20	Create	Days to Process	107.	8390		User Change
DhsComplaint	2012-06-15 10:20	Create	Date to CRCL	02/29/2012	8390		User Change
DhsComplaint	2012-06-15 10:20	Create	Date to DHS	02/29/2012	8390		User Change
DhsComplaint	2012-06-15 10:20	Create	Date on Correspondence	02/29/2012	8390		User Change
DhsComplaint	2012-06-15 10:20	Create	Number of Complainants	1.	8390		User Change
DhsComplaint	2012-06-15 10:20	Create	Sender Type	Individual	8390		User Change
DhsComplaint	2012-06-15 10:20	Create	Method of Receipt	Hand Delivered	8390		User Change
DhsComplaint	2012-06-15 10:20	Create	Entry Date	06/15/2012	8390		User Change
DhsComplaintAction	2012-06-22 12:46	Create	Action	Sent to IG	107784		User Change
DhsComplaintAction	2012-06-22 12:46	Create	Action Date	06/22/2012	107784		User Change
DhsComplaintAction	2012-06-22 12:41	Create	Comments	Per Director Jeffery Blumberg, open this matter as a short form (b)(5) (b)(6)	107782		User Change
DhsComplaintAction	2012-06-22 12:41	Create	Action	Open a Complaint	107782		User Change
DhsComplaintAction	2012-06-22 12:41	Create	Action Date	06/22/2012	107782		User Change
DhsComplaintAction	2012-11-14 11:14	Create	Action	Short Form	108815		User Change
DhsComplaintAction	2012-11-14 11:14	Create	Action Date	11/14/2012	108815		User Change
DhsComplaintAction	2012-07-06 12:19	Create	Primary Assignment	(b)(6)	107930		User Change
DhsComplaintAction	2012-07-06 12:19	Create	Action	Back from Officer	107930		User Change
DhsComplaintAction	2012-07-06 12:19	Create	Action Date	07/06/2012	107930		User Change
DhsComplaintAction	2012-07-06	Create	Comments	short form	107930		User

	12:19					(b)(6)	Change
DhsComplaintAction	2012-07-06 12:19	Create	Action	Recommendation Review	107929		User Change
DhsComplaintAction	2012-07-06 12:19	Create	Action Date	07/06/2012	107929		User Change
DhsComplaintAction	2012-06-27 08:59	Create	Action	Awaiting Recommendation	107819		User Change
DhsComplaintAction	2012-06-27 08:59	Create	Action Date	06/27/2012	107819		User Change
DhsComplaintAction	2012-06-27 08:58	Create	Document	12-05-ICE-0160 (OIG Response 6.26.12).pdf	107818		User Change
DhsComplaintAction	2012-06-27 08:58	Create	Action	IG Declines/Back from IG	107818		User Change
DhsComplaintAction	2012-06-27 08:58	Create	Action Date	06/26/2012	107818		User Change
DhsComplaintAction	2012-06-22 13:41	Create	Document	2.29.2012 12-05-ICE-0160.pdf	107785		User Change
DhsComplaintAction	2012-06-22 13:41	Create	Action	Acknowledgement Letter Sent	107785		User Change
DhsComplaintAction	2012-06-22 13:41	Create	Action Date	06/22/2012	107785		User Change
DhsComplaintAction	2014-03-19 12:17	Create	Internal Summary	On February 29, 2012, CRCL received a complaint from (b)(6) an attorney at Casa de Maryland, on behalf of Ms. (b)(6) a U.S. citizen. Ms. (b)(6) alleged that her Fourth Amendment rights were violated when a police officer f	112788		User Change
DhsComplaintAction	2014-03-19 12:17	Create	Action Date	03/19/2014	112788		User Change
DhsComplaintAction	2014-03-19 12:17	Create	Action	Closed - Short Form/No Further Action	112788		User Change
DhsComplaintAction	2014-03-19 12:17	Create	Reporting Summary	On February 29, 2012, CRCL received a complaint from a complainant who alleged her Fourth Amendment rights were violated during an attempted ICE enforcement at her home in February, 2011. CRCL interviewed the complainant and	112788		User Change

				requested and reviewed info.		(b)(6)	
DhsComplaintDocument	2014-03-19 12:09	Create	Dateentered	03/19/2014	93810		User Change
DhsComplaintDocument	2014-03-19 12:09	Create	Foreign Language	No	93810		User Change
DhsComplaintDocument	2014-03-19 12:09	Create	Document 1.	SF Close Memo Complaint No 12-05-ICE-0160.pdf	93810		User Change
DhsComplaintDocument	2014-03-19 12:09	Create	Document Type	Final Report	93810		User Change
DhsComplaintDocument	2014-03-19 12:09	Create	Dateentered	03/19/2014	93809		User Change
DhsComplaintDocument	2014-03-19 12:09	Create	Foreign Language	No	93809		User Change
DhsComplaintDocument	2014-03-19 12:09	Create	Document 1.	Close Letter Complaint No 12-05-ICE-0160.pdf	93809		User Change
DhsComplaintDocument	2014-03-19 12:09	Create	Document Type	Closed Letter	93809		User Change
DhsComplaintDocument	2014-03-19 12:08	Create	Dateentered	03/19/2014	93808		User Change
DhsComplaintDocument	2014-03-19 12:08	Create	Foreign Language	No	93808		User Change
DhsComplaintDocument	2014-03-19 12:08	Create	Document 1.	DRAFT Notes from Mrs (b)(6) interview 12-05-ICE-0160 (2).docx	93808		User Change
DhsComplaintDocument	2014-03-19 12:08	Create	Document 2	Frederick (12-05-ICE-0160).msg	93808		User Change
DhsComplaintDocument	2014-03-19 12:08	Create	Document Type	Investigative Material	93808		User Change
DhsComplaintDocument	2014-03-19 12:06	Create	Dateentered	03/19/2014	93807		User Change
DhsComplaintDocument	2014-03-19 12:06	Create	Foreign Language	No	93807		User Change
DhsComplaintDocument	2014-03-19 12:06	Create	Document 1.	Subject CRCL Complaint No. 12-05-ICE-0160 Short Form Complaint.msg	93807		User Change
DhsComplaintDocument	2014-03-19 12:06	Create	Document Type	Short Form Notification Letter	93807		User Change
DhsComplaintDocument	2012-06-22 13:40	Create	Foreign Language	No	87043		User Change
DhsComplaintDocument	2012-06-22	Create	Document Type	Acknowledgement	87043		User

	13:40			Letter		(b)(6)	Change
DhsComplaintDocument	2012-06-22 13:40	Create	Document 1.	2.29.2012 12-05-ICE-0160.pdf	87043		User Change
DhsComplaintDocument	2012-06-22 13:40	Create	Dateentered	06/22/2012	87043		User Change
DhsComplaintDocument	2012-06-15 10:20	Create	Foreign Language	No	86928		User Change
DhsComplaintDocument	2012-06-15 10:20	Create	Dateentered	06/15/2012	86928		User Change
DhsComplaintDocument	2012-06-15 10:20	Create	Document 1.	2.29.2012 (b)(6) pdf	86928		User Change
DhsComplaintDocument	2012-06-15 10:20	Create	Document Type	Incoming Letter.	86928		User Change
DhsComplaintIssue	2012-06-15 10:38	Create	State	Maryland - MD	13608		User Change
DhsComplaintIssue	2012-06-15 10:38	Create	Incident Date	09/28/2011	13608		User Change
DhsComplaintIssue	2012-06-15 10:38	Create	Redirect to Subject	No	13608		User Change
DhsComplaintIssue	2012-06-15 10:38	Create	Situation	DHS law enforcement activity	13608		User Change
DhsComplaintIssue	2012-06-15 10:38	Create	(b)(5)	(b)(5)	13608		User Change
DhsComplaintIssue	2012-06-15 10:38	Create	Ongoing	No	13608		User Change
DhsComplaintIssue	2012-06-15 10:38	Create	City	Frederick	13608		User Change
DhsComplaintIssue	2012-06-15 10:38	Create	Primary Issue	Yes	13608		User Change
DhsComplaintIssue	2012-06-15 10:38	Create	Incident Location Type	Residence	13608		User Change
DhsComplaintPartiesInvolved	2012-06-15 14:02	Update	Organization		23130		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:24	Create	Last Name	(b)(6)	23131		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:24	Create	Phone	240- (b)(6)	23131		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:24	Create	Contact Type	Attorney	23131		User Change
	2012-			Mrs. (b)(6) wrote the complaint on her			

DhsComplaintPartiesInvolved	06-15 10:24	Create	Comments.	own, but she is represented by this attorney.	23131	(b)(6)	User Change
DhsComplaintPartiesInvolved	2012-06-15 10:24	Create	Email	(b)(6)@casamd.org	23131		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:24	Create	Prefix	Atty.	23131		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:24	Create	First Name.	(b)(6)	23131		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:22	Create	Last Name.	(b)(6)	23130		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:22	Create	Phone	240 (b)(6)	23130		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:22	Create	Contact Type	Sender.	23130		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:22	Create	Organization	ICE.	23130		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:22	Create	Sender Anonymous	No	23130		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:22	Create	City	Frederick	23130		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:22	Create	Address Type.	Home	23130		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:22	Create	Prefix	Mrs	23130		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:22	Create	Zip Code	21703	23130		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:22	Create	State	Maryland - MD	23130		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:22	Create	First Name.	(b)(6)	23130		User Change
DhsComplaintPartiesInvolved	2012-06-15 10:22	Create	Address Line 1.	(b)(6)	23130		User Change

From: (b)(6)
To:
Subject: FW: CRCL Complaint Number 12-06-ICE-0105
Date: Monday, April 16, 2012 9:43:57 AM

Office of Inspector General

U.S. Department of Homeland Security



**Homeland
Security**

The below information has been reviewed and is returned for whatever administrative action or inquiry you consider appropriate. Should any administrative or personnel action result from your response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that information before any additional investigative steps are taken.

From: (b)(6)@HQ.DHS.GOV]
Sent: Friday, April 13, 2012 1:03 PM
To: (b)(6)
Cc:
Subject: RE: CRCL Complaint Number 12-06-ICE-0105

Incident Location:

(b)(6)
Irving, Texas 75061

Thank you

(b)(6)
Office for Civil Rights & Civil Liberties
Department of Homeland Security
(202) 357-(b)(6) (phone)
(202) (b)(6) bb)
(b)(6)@hq.dhs.gov

From: (b)(6)
Sent: Friday, April 13, 2012 12:50 PM
To: (b)(6)
Subject: RE: CRCL Complaint Number 12-06-ICE-0105

Can you please provide the location of the incident?

Thank you,

(b)(6)

Investigator
DHS-OIG INV

(202) (b)(6)

From: (b)(6) @HQ.DHS.GOV]

Sent: Friday, April 13, 2012 10:25 AM

To: (b)(6)

Cc:

Subject: CRCL Complaint Number 12-06-ICE-0105

(b)(6)

Summary of new complaint for your review:

On March 26, 2012, CRCL received email correspondence from Mr. (b)(6) a U.S. Citizen (USC), alleging that on March 24, 2012 around 7:30 am, 5 or 6 ICE agents arrived at his residence looking for a fugitive. Mr. (b)(6) consented to allowing ICE to search inside his home, but Mr. (b)(6) states that he noticed after the agents left that they had also searched his car (automobile) leaving all of his paper work thrown on the passenger side of the vehicle. Mr. (b)(6) states that he did not consent to a car search.

Thank you

(b)(6)

Program Analyst
Compliance Branch
Office for Civil Rights & Civil Liberties
Department of Homeland Security

Warning: This message may contain attorney-client communications, attorney work product, and agency deliberative communications, all of which may be privileged and not subject to disclosure outside the agency or to the public. Please consult with the Department of Homeland Security, Office of the General Counsel before disclosing any information contained in this email.



**Homeland
Security**

September 18, 2012

(b)(6)

Irving, Texas 75061

Re: Complaint No. 12-06-ICE-0105

Dear Mr. (b)(6)

This letter is a follow-up in response to the complaint you sent to the U.S. Department of Homeland Security's Office for Civil Rights and Civil Liberties (CRCL), dated March 26, 2012, alleging that U.S. Immigration and Customs Enforcement (ICE) officers searched your vehicle without your consent on March 24, 2012.

On June 1, 2012, this Office referred your complaint to the ICE Office of Professional Responsibility (OPR) to conduct an investigation concerning your allegation. On September 5, 2012, OPR provided the closing report, dated August 23, 2012, to this Office. As part of their investigation, OPR interviewed you and the ICE officers whom you alleged searched your vehicle without your consent. On March 24, 2012, the ICE officers were conducting an official investigation and were lawfully at your residence on that day. During your interview with the OPR staff, you indicated that you gave the officers verbal consent to search your residence. You also stated in your interview with the OPR staff that you had not seen any officers search your vehicle, but you believed the officers did search your vehicle, rummaged through the documents in the glove box and found your wife's address. OPR also interviewed all of the officers involved in the operation and they all indicated that they had not searched, nor had they seen anybody search any vehicle while at your residence on March 24, 2012.

Based on these facts, ICE OPR did not substantiate the allegation that your vehicle was searched by ICE officers. As a result, we are closing this complaint.

If you have additional information or allegations regarding inappropriate treatment by officials of the Department, do not hesitate to provide the information. Thank you for bringing this matter to our attention.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jeffrey S. Blumberg".

Jeffrey S. Blumberg
Director, Compliance Branch

.....

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security



Hon
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OFFICE FOR CIVIL RIGHTS & CIVIL LIBERTIES (CRCL)
COMPLAINT WITHOUT RECOMMENDATIONS
CLOSURE MEMORANDUM

To: Jeffrey Blumberg
From: (b)(6)
Date: September 18, 2012
Complaint Number: 12-06-ICE-0105
Complainant Name (Alien Number): (b)(6)

Reason(s) for Closure without Recommendations (check all that apply):

(b)(5)

Complaint Synopsis and Explanation of Closing Rationale:

On March 26, 2012, CRCL received a complaint from Mr. (b)(6) who is a United States Citizen, alleging that on March 24, 2012, at approximately 7:30 am, U.S. Immigration and Customs Enforcement (ICE) officers arrived at his residence looking for a fugitive. In his complaint, Mr. (b)(6) stated that he consented to allowing the ICE officers to search his residence in connection with an ICE investigation seeking the apprehension of his brother. In his complaint, Mr. (b)(6) alleges that after the ICE officers left his house on March 24, 2012, he discovered that paperwork had been removed from the glove box and placed on the seat of his vehicle, which was parked at his residence. Mr. (b)(6) stated he received a phone call from his estranged wife who told him the agents were also at her house. Mr. (b)(6) alleged that the ICE officers violated his civil rights by searching his vehicle without his consent.

On June 1, 2012, CRCL referred Mr. (b)(6) complaint to DHS/Office of Professional Responsibility (OPR) for investigation. On September 5, 2012, OPR provided the closing report, dated August 23, 2012, to CRCL. In OPR's report, it was revealed that four ERO officers and

(b)(5),(b)(6)

Protected by the Deliberative Process Privilege

(b)(5),(b)(6)

Suggested Closure Method(s) (check all that apply):

(b)(5)

Comments (optional):

For Completion by Reviewer:

Closure Recommendation Accepted _____ 

Closure Recommendation Not Accepted _____

Further Action Required: _____

¹ Typically this occurs when a complainant has been removed from the United States and no contact information is available...

Protected by the Deliberative Process Privilege

From: (b)(6)@dfps.state.tx.us
To: cccl@dhs.gov
Date: Monday, March 26, 2012 11:33:39 AM
Attachments: [3SW28_002.PDF](#)

I can be contacted at:

(b)(6)

Irving, Texas 75061

#214 (b)(6)

CONFIDENTIALITY NOTICE: This communication is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential, and exempt from disclosure under applicable law. If you have received this email in error please notify the sender by email, delete and destroy this message and its attachments. If you are not the intended recipient, you are notified that any use, dissemination, distribution, or copying of the communication is strictly prohibited.



Department of Homeland Security (DHS)
Office for Civil Rights and Civil Liberties

Civil Rights Complaint

Fillable Version (last modified 3/15/2011)

The purpose of this form is to assist you in filing a civil rights/civil liberties complaint with the Department of Homeland Security (DHS) Office for Civil Rights and Civil Liberties (CRCL) regarding DHS programs and activities. This form is not intended to be used for complaints about employment with DHS. You are not required to use this form to file a complaint; a letter with the same information is sufficient. However, if you file a complaint by letter, you should include the same information that is requested in the form.

CRCL Mission:

The DHS Office for Civil Rights and Civil Liberties (CRCL) supports the Department as it secures the nation while preserving individual liberty, fairness, and equality under the law. We investigate claims of civil rights and civil liberties abuses, to help DHS improve protections and programs.

Do you have a DHS civil rights or civil liberties complaint? If you believe that DHS personnel or a DHS program or activity has violated your rights, we want to hear from you. Fill out this form, or write us an email or letter.

In connection with a DHS program, activity, or policy, have you experienced:

- Discrimination based on your race, ethnicity, national origin (including language proficiency), religion, gender, or disability? (Note: do not use this form to make a complaint about employment discrimination; see www.dhs.gov/eeo.)
- Denial of meaningful access to DHS or DHS-supported programs, activities, or services due to limited English proficiency?
- Violation of your rights while in immigration detention or as a subject of immigration enforcement?
- Discrimination or inappropriate questioning related to entry into the United States?
- Violation of your right to due process, such as your right to timely notice of charges or access to your lawyer?
- Violation of the Violence Against Women Act's confidentiality requirements?
- Physical abuse or any other type of abuse inflicted upon you?
- Any other civil rights or civil liberties violation related to a DHS program or activity?

Notes on Confidentiality and Anonymity:

- A)** You may remain anonymous by not filling in your name, below. However, CRCL may not be able to investigate your complaint unless you provide enough information to conduct an investigation.
- B)** Disclosure of the information you provide, including your identity, is on a "need-to-know" basis, and is discussed in the Privacy Statement at the end of this document. **IF YOU CHECK THE BOX BELOW, WE WILL NOT DISCLOSE YOUR IDENTITY TO OTHER OFFICES, IN OR OUT OF DHS (unless it is necessary for investigation of criminal misconduct).** Note, however, that this will in many situations make it very difficult or impossible, practically speaking, for us to investigate the allegations you raise.

☐ I do NOT want CRCL to disclose my name to other offices, and understand this decision will often make it impossible for an investigation to take place

C) If you are a DHS employee, you are not eligible to file a complaint with CRCL. For more information, see the DHS Privacy Statement.

Complaint Information

If you don't speak/write English, CRCL has access to interpreters and can talk to you in any language.

① **Information about the person who experienced the civil rights/civil liberties violation**

(fill in what you can)

Name: (b)(6)

First and Middle

Last

Phone #: Cell: 214- (b)(6) Home: Work: 214- (b)(6)

Please note that we may contact you at the provided numbers.

Mailing Address: (b)(6) Irving, Texas 75061

PO Box or Street address

City

State

Zip

Date of Birth: (b)(6) Email (optional): (b)(6) @yahoo.com

Alien Registration #. (if you have one and it's available): U.S. Citizen

☐ Check here if you are in detention now.

Which facility? _____

Facility name

Facility address

☐ Check here if you are represented by an attorney in this matter. If so please provide the attorney's name and contact information _____

② **Are you filling in this complaint form on behalf of another individual?** If yes, please provide *your* information.

Name: _____

First

Last

Job title

Organization (if any): _____

Phone #: Cell: Home: Work: _____

Mailing Address: _____

PO Box or Street address

City

State

Zip

③ **What happened?** Describe your complaint. Give as much detail about your experience as possible.

On 03/24/2012 5 or 6 agents went to my residents at 7:30 AM in the morning. My address is (b)(6) Irving, Texas 75061. Ice agents also show up at my wife's address (b)(6) Cedar Hill, Texas looking for a fugitive after they left my residents. At this time me and my wife are separated and I have move home to my mother's home. This home is under my name. I was informed by Ice Agent that they wanted to come inside to look for a fugitive and they show me pictures of person that allegedly has use my resident address in fraud. I agreed for them to conduct a search inside my home. After, the agents left I notice that my car was illegally search without me giving consent. All my paper work was thrown on the passenger side. I did not consent for my auto to be search, as they informed they were looking for a fugitive in the home. My wife called me a hour later and informed me that they went to her home and were looking for my Brother (b)(6) DOB (b)(6) I feel that I was misled by ICE agents and civil rights were violated. I am requesting a official complaint with your office.

Continue on an additional page, if needed.

When did this happen? If ongoing, please indicate when the problem began.

(If it happened on more than one date, list all dates):

Incident Occur on 03/24/2012

Address:

(b)(6)

Irving, Texas 75061

Where did this happen?

Place *(for example, name the detention facility, airport, other):* _____

City: Irving State or Country: Texas

④ Who treated you unfairly?

An employee, contractor, or officer of *(check as many as apply):*

- | | |
|---|---|
| ☐ Citizenship and Immigration Services (USCIS) | ☐ Not sure which DHS office |
| ☐ Customs and Border Protection (CBP)* | ☐ Non-DHS employee working under the authority |
| ☐ Customs Officer | of DHS (e.g., 287g officer) |
| ☐ Border Patrol Agent | specify: _____ |
| ☐ Federal Emergency Management Agency (FEMA) | |
| ☒ Immigration and Customs Enforcement (ICE) | |
| ☐ Secret Service (USSS) | |
| ☐ Transportation Security Administration (TSA)* | |
| ☐ U.S. Coast Guard (USCG) | |
| ☐ Other DHS program <i>(specify)</i> : | |

*If your complaint is about an incident at an airport, train station, or border crossing, you may also file a complaint with the Department of Homeland Security's Traveler Redress Inquiry Program (TRIP). TRIP and this Office will review your complaint together, resulting in a faster response. Go to: www.dhs.gov/trip.

⑤ List anyone else who may have seen or heard what happened.

(If you do not know their names, provide whatever details you can)

Names (or other information, e.g., agency): _____

Mailing Address: _____

Phone No. _____ Email: _____

Names (or other information, e.g., agency): _____

Mailing Address: _____

Phone No. _____ Email: _____

Continue on an additional page, if needed

- ⑥ Have you contacted any other DHS component or other federal, state, or local government agency or court about this complaint?

☒ Yes: Agency/Office/Court DHS Office for Civil Rights and Civil Liberties

Date: 03/26/2012

☐ No

If so, has anyone responded to your complaint?

☐ Yes ☒ No

If Yes, describe what has been done to respond to your complaint:

Continue on an additional page, if needed.

- ⑦ Is there any other information you want us to know about or consider?

Continue on an additional page, if needed.

- ⑧ If you are not proficient in English, please indicate the language in which you prefer we communicate with you.
-

- ⑨ If you have problems understanding this form or any other question, contact CRCL:

E-mail: crcl@dhs.gov

Phone: Local: 202-401-1474 or

Toll Free: 866-644-8360

TTY: Local TTY: 202-401-0470

Toll Free TTY: 866-644-8361

Fax: 202-401-4708

By U.S. Postal Service:

Department of Homeland Security

CRCL/Compliance Branch

245 Murray Lane, SW

Building 410, Mail Stop #0190

Washington, DC 20528

Note: Because of security measures, it can take up to 4 weeks for us to receive U.S. mail.

- ⑩ To submit this form by email, please save, attach, and send to crcl@dhs.gov. Please attach or send all information that supports your complaint, such as documents, photos, medical records, grievances, or witness statements.

Submit copies, not originals; put your name and the date of this complaint on each document. (Fax to: 202-401-4708, or email scans of your documents to crcl@dhs.gov, or mail to the address listed above.)

Keep a copy of this complaint for your records.

Privacy Act Statement

Under 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, the Office for Civil Rights and Civil Liberties (CRCL) is authorized to investigate complaints and information from the public about possible violations of civil rights or civil liberties related to DHS employees, programs, or activities. A federal law, called the Privacy Act, says we must explain how we protect your information while processing your complaint.

If your complaint is more appropriately handled by a different federal office, we will refer it to that office. In order to investigate your complaint, CRCL will disclose the information regarding your complaint to other appropriate DHS offices, including the Office of the Inspector General. CRCL may also disclose certain information from your complaint if we are required by law to do so or if there is no privacy impact. For example, we send reports to Congress every three months about complaints submitted by the public. Those reports describe the **types** of complaints, and **do not include personal information**. To read our past reports, go to www.dhs.gov/crcl

To learn more about the Privacy Act go to the Federal Information Center, www.pueblo.gsa.gov

You may use the following pages to include additional information about your complaint if needed. Please specify which number(s) above you are continuing.

Continue on this page, if needed.

Continue on this page, if needed.



Homeland
Security

April 13, 2012
Via Electronic Mail

(b)(6)

@dfps.state.tx.us

Re: Complaint No. 12-06-ICE-0105

Dear Mr. (b)(6)

The Department of Homeland Security's Office for Civil Rights and Civil Liberties (CRCL) received your complaint on March 26, 2012. Thank you for contacting us with your concerns. CRCL reviews and assesses information concerning abuses of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion, by employees and officials of the Department of Homeland Security.

The issues you raise are very important to us, and we would like to inform you how your complaint will be processed by CRCL. Initially, we will send your complaint to the DHS Office of the Inspector General for review. If the Inspector General declines to accept the complaint, it will be returned to CRCL for an appropriate response. Once CRCL opens a formal complaint, either we or the appropriate DHS component will conduct an investigation into your concerns. CRCL may contact you during the course of investigation of your complaint. We will ultimately notify you of the outcome.

Please be advised that our complaint process does not provide individuals with legal or procedural rights or remedies. Accordingly, CRCL is not able to obtain any legal remedies or damages on your behalf. Instead, we use complaints like yours to find and address problems in DHS policy and its implementation. If you believe your rights have been violated, you may wish to consult an attorney. There may be time limitations that govern how quickly you need to act to protect your interests.

If you have not already done so, please provide CRCL with your complete contact information, including a phone number, email, and mailing address if available. You may contact CRCL by email at crcl@hq.dhs.gov, by facsimile at 202-401-4708, or by mail at the following address:

Department of Homeland Security
Office for Civil Rights and Civil Liberties
Compliance Branch
245 Murray Lane, SW
Building 410, Mail Stop 0190
Washington, DC 20528

For additional information about CRCL's roles and responsibilities, please visit our website at <http://www.dhs.gov/crcl>.

If you are filing a complaint on behalf of an individual, please provide CRCL with the express written consent of the individual if you would like to be informed about the resolution of this complaint. When communicating with CRCL about this matter, please include the complaint number noted at the top of this letter.

Please note that Federal law forbids retaliation or reprisal by any Federal employee against a person who makes a complaint or discloses information to CRCL. 42 U.S.C. § 2000ee-1(e). If you believe that you or someone else is a victim of such a reprisal, please contact us immediately.

Thank you again for contacting the Office for Civil Rights and Civil Liberties. Communications like yours are essential to our ability to carry out our role of supporting the Department's mission to secure the nation while preserving individual liberty, fairness, and equality under the law. We look forward to working with you to address your concerns. If you have questions, please contact CRCL either in writing or by phone at 866-644-8360, 866-644-8361 (TTY).

Sincerely,



Jeffrey S. Blumberg
Director, Compliance Branch
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

Privacy Act Statement

Under 5 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, the Office for Civil Rights and Civil Liberties (CRCL) is authorized to investigate complaints and information from the public about possible violations of civil rights or civil liberties related to DHS employees, programs, or activities. A federal law, called the Privacy Act, says we must explain how we protect your information while processing your complaint. CRCL may disclose certain information from your complaint if we are required by law to do so or if there is no privacy impact. For example, we send reports to Congress every three months about complaints submitted by the public. Those reports describe the types of complaints, and do not include personal information. To read our past reports, go to www.dhs.gov/crcl. To learn more about the Privacy Act, go to the Federal Information Center, www.pueblo.gsa.gov.



Homeland
Security

June 1, 2012

(b)(6)

Irving, TX 75061

Re: Complaint No. 12-06-ICE-0105

Dear Mr. (b)(6)

The Office for Civil Rights and Civil Liberties received information from you on March 26, 2012, concerning your allegation that U.S. Immigration and Customs Enforcement (ICE) Officers searched your vehicle without your consent on March 24, 2012.

Under 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, CRCL has the responsibility to review and assess complaints against Department of Homeland Security (DHS) employees and officials concerning violations of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion.

This Office takes allegations of violations of civil rights and civil liberties very seriously. We have determined that your allegations should be investigated by ICE, a component of DHS, which will report its findings to this Office. ICE will conduct an investigation into your allegations regarding the vehicle search without consent.

We will review ICE's findings and assess compliance with civil rights requirements in these areas. The purpose of this process is to determine if your allegations raise issues that should and can be addressed by the management of DHS.

Under 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, our complaint process does not provide individuals with legal or procedural rights or remedies. Accordingly, CRCL is not able to obtain any legal remedies or damages on your behalf. Instead, we use complaints like yours to find and address problems in DHS policy and its implementation. If you believe your rights have been violated, you may wish to consult an attorney. There may be time limitations that govern how quickly you need to act to protect your interests.

Please note that Federal law forbids retaliation or reprisal by any Federal employee against a person who makes a complaint or discloses information to CRCL. 42 U.S.C. § 2000ee-1(e). If you believe that you or someone else is a victim of such a reprisal, please contact us immediately.

ICE or CRCL will contact you if additional information is needed or to report on the Department's review of this matter. If you have any questions concerning this referral, you may